



Facilities Services  
East Carolina University  
Facilities Maintenance • Health Sciences Campus Utility Plant  
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252-744-2251 office • 252-744-3218 fax

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David R. Lancaster, PE  
Director, West Campus

October 28, 2004

Stockton Infrared Thermographic Services, Inc.  
8472 Adams Farm Road  
Randleman, NC 27317-7331  
(800) 248-7226

To Whom It May Concern:

The marketing department of Stockton Infrared Thermographic Services, Inc. (SITS) asked me to provide a testimonial letter concerning services provided by SITS for my organization.

I have used SITS since 1996 to survey electrical panels, starters, motors, bearings, boilers, roofs, insulation and other areas for which a likely failure mode would be predicted by excessive heat generation or transmission. I have used this service every two years. These surveys have revealed a number of roof and insulation problems and potential electrical failures, some of which if undetected could have been catastrophic. I have found SITS to be very professional, and they produce excellent concise, detailed exception reports for potential problem areas, as well as information to track deteriorating conditions over time. Their technicians are knowledgeable and courteous, and work very well with my employees to rapidly survey the campus and produce the report while on site. They often suggest areas to survey that we had not considered, resulting in a more thorough job.

In closing, I would highly recommend SITS for infrared thermographic service needs your organization may have or may anticipate.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Lancaster'.

David R. Lancaster, P. E.  
Director of Facilities Maintenance